

WATER & SANITATION SERVICES - SANITATION CONSUMPTIVE TARIFFS : EMERGENCY LEVEL										
	CAT.	SERVICES RENDERED	UNIT	REMARKS	2024/25	2024/25	VAT	2025/26	2025/26	% Increase / decrease
					R	R	Yes/No	R	R	
					excl. VAT	incl. VAT		excl. VAT	incl. VAT	
		SANITATION CONSUMPTION:								
1.1		DOMESTIC Full - Non Indigent		Single residential properties - 70% of water consumption to a maximum of 35 kl of sewerage per month (70% of 50 kl water = 35 kl of sewerage)						
	S	Step 1 (0 ≤ 4,2 kl)	Per kl		25.01	28.76	y	26.94	30.98	7.73%
	S	Step 2 (>4.2 ≤ 7.35 kl)	Per kl		44.69	51.39	y	48.14	55.36	7.73%
		Step 3 (>7.35 ≤ 24.5 kl)	Per kl		66.70	76.70	y	79.04	90.90	18.51%
		Step 4 (>24.5 ≤ 35 kl)	Per kl		159.69	183.64	y	197.84	227.52	23.89%
1.2		DOMESTIC Full - Indigent		Single residential properties - 70% of water consumption to a maximum of 35 kl of sewerage per month (70% of 50 kl water = 35 kl of sewerage). Also refer to the Credit Control and Debt Collection Policy as well as Tariff Policy..						
	S	Step 1 (0 ≤ 4,2 kl)	Per kl		0.00	0.00	y	0.00	0.00	0.00%
	S	Step 2 (>4.2 ≤ 7.35 kl)	Per kl		0.00	0.00	y	0.00	0.00	0.00%
		Step 3 (>7.35 ≤ 24.5 kl)	Per kl		0.00	0.00	y	0.00	0.00	0.00%
		Step 4 (>24.5 ≤ 35 kl)	Per kl		0.00	0.00	y	0.00	0.00	0.00%
1.3		DOMESTIC Cluster - Non Indigent		Sectional Title, Single Title cluster developments, Gated Villages, Block of Flats with unregistered individual ownership of units. 90% of water consumption (* see note) up to a maximum of 35kl per household. An allowance per unit per month upon submission of a signed affidavit stating the number of units/refer tariff policy.						
	S	Step 1 (0 ≤ 4,2 kl)	Per kl		25.01	28.76	y	26.94	30.98	7.73%
	S	Step 2 (>4.2 ≤ 7.35 kl)	Per kl		44.69	51.39	y	48.14	55.36	7.73%
		Step 3 (>7.35 ≤ 24.5 kl)	Per kl		66.70	76.70	y	79.04	90.90	18.51%
		Step 4 (>24.5 ≤ 35 kl)	Per kl		159.69	183.64	y	197.84	227.52	23.89%
1.4		Domestic Cluster - Social Housing Institutions - City Partners		Cluster Development Properties registered in the name of a SHRA-accredited Social Housing Institution and, registered as City Partners – Full and Conditional						
	S	Step 1 (0 ≤ 4,2 kl)	Per kl		0.00	0.00	y	0.00	0.00	0.00%
	S	Step 2 (>4.2 ≤ 7.35 kl)	Per kl		44.69	51.39	y	48.14	55.36	7.73%
		Step 3 (>7.35 ≤ 24.5 kl)	Per kl		66.70	76.70	y	79.04	90.90	18.51%
		Step 4 (>24.5 ≤ 35 kl)	Per kl		159.69	183.64	y	197.84	227.52	23.89%
1.5		DOMESTIC Cluster - Indigent		Sectional Title, Single Title cluster developments, Gated Villages, Block of Flats with unregistered individual ownership of units. 90% of water consumption (* see note) up to a maximum of 35kl per household. An allowance of 10.5kl per unit per month at zero cost upon submission of a signed affidavit stating the number of units/refer tariff policy. Categorisation will be subject to the approval of Indigency of the Full Development.						
	S	Step 1 (0 ≤ 4,2 kl)	Per kl		0.00	0.00	y	0.00	0.00	0.00%
	S	Step 2 (>4.2 ≤ 7.35 kl)	Per kl		0.00	0.00	y	0.00	0.00	0.00%
		Step 3 (>7.35 ≤ 24.5 kl)	Per kl		0.00	0.00	y	0.00	0.00	0.00%
		Step 4 (>24.5 ≤ 35 kl)	Per kl		0.00	0.00	y	0.00	0.00	0.00%
1.6		DOMESTIC Backyard Dwellers		Single separate meter device to backyard occupants. An allowance of 7.35kl per structure per month at zero cost for registered backyard unit (signed affidavit stating occupants and the number of units will be required) after single separate meter device has been installed. (Not currently active)						

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					R excl. VAT	R incl. VAT	Yes/No	R excl. VAT	R incl. VAT	
	S	Step 1 (0 ≤ 4.2 kl)	Per kl		0.00	0.00	y	0.00	0.00	0.00%
	S	Step 2 (>4.2 ≤ 7.35 kl)	Per kl		0.00	0.00	y	0.00	0.00	0.00%
2.1		COMMERCIAL	Per kl	95% of water consumption. (* See Note.)	44.75	51.47	y	46.20	53.13	3.23%
2.2		INDUSTRIAL	Per kl	95% of water consumption. (* See Note.)	44.75	51.47	y	46.20	53.13	3.23%
3		OTHER								
3.1		Government	Per kl	National/Provincial - 95% of water consumption. (* See Note.)	44.75	51.47	y	46.20	53.13	3.23%
3.2	FCR	Schools/Educational Institutions/Sporting Bodies/Religious Institutions	Per kl	95% of water consumption. (* See Note.)	44.75	51.47	y	46.20	53.13	3.23%
3.3		Miscellaneous	Per kl	All consumers not in other categories - 95% of water consumption. (* See Note.)	44.75	51.47	y	46.20	53.13	3.23%
3.4		Charities / PBO / NPO	Per kl	Charities / PBO / NPO (including NPO's for animal shelters / early childhood development / youth development / local community museum facilities	37.09	42.66	y	38.29	44.03	3.22%
3.5		ACCOMODATION FOR THE VULNERABLE								
3.5.1		Homeless people shelters / Homes catering for the health of physically or mentally challenged individuals/ Homes for Children		Homeless People shelters / homes catering for the health of physically or mentally challenged individuals, children's homes and which has applied for and been registered as such shelter by the relevant Council Committee/Body. A sworn affidavit must accompany the application indicating the number of people normally accommodated at the facility.						
	FCR	Step 1 (0 ≤ 0.525 kl per person)	Per kl per person		0.00	0.00	y	0.00	0.00	0.00%
	FCR	Step 2 (>0.525 kl per person)	Per kl per person		37.09	42.66	y	38.29	44.03	3.22%
3.5.2		Old Aged Homes as defined		Registered old aged homes as defined. A sworn affidavit must accompany the application indicating the number of people normally accommodated at the facility.						
	FCR	Step 1 (0 ≤ 0.525 kl per person)	Per kl per person		0.00	0.00	y	0.00	0.00	0.00%
	FCR	Step 2 (>0.525 kl per person)	Per kl per person		37.09	42.66	y	38.29	44.03	3.22%
4		DEPARTMENTAL								
4.1	FCR	Municipal	Per kl	95% of water (*See Note) consumption excluding facilities not connected to the sewer system .	44.75		n	46.20		3.23%
4.2		Full - Non Indigent		Single residential properties - 70% of water consumption to a maximum of 35 kl of sewerage per month (70% of 50 kl water = 35 kl of sewerage)						
	S	Step 1 (0 ≤ 4,2 kl)	Per kl		25.01		n	26.94		7.73%
	S	Step 2 (>4.2 ≤ 7.35 kl)	Per kl		44.69		n	48.14		7.73%

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					R	R	Yes/No	R	R	
					excl. VAT	incl. VAT		excl. VAT	incl. VAT	
		Step 3 (>7.35 ≤ 24.5 kl)	Per kl		66.70		n	79.04		18.51%
		Step 4 (>24.5 ≤ 35 kl)	Per kl		159.69		n	197.84		23.89%
4.3		Full - Indigent		Single residential properties - 70% of water consumption to a maximum of 35 kl of sewerage per month (70% of 50 kl water = 35 kl of sewerage). Also refer to the Credit Control and Debt Collection Policy as well as Tariff Policy.						
		S Step 1 (0 ≤ 4,2 kl)	Per kl		0.00		n	0.00		0.00%
		S Step 2 (>4.2 ≤ 7.35 kl)	Per kl		0.00		n	0.00		0.00%
		Step 3 (>7.35 ≤ 24.5 kl)	Per kl		0.00		n	0.00		0.00%
		Step 4 (>24.5 ≤ 35 kl)	Per kl		0.00		n	0.00		0.00%
4.4		Cluster - Non Indigent		Sectional Title, Single Title cluster developments, Gated Villages, Block of Flats with unregistered individual ownership of units. 90% of water consumption (* see note) up to a maximum of 35kl per household. An allowance per unit per month upon submission of a signed affidavit stating the number of units/refer tariff policy.						
		S Step 1 (0 ≤ 4,2 kl)	Per kl		25.01		n	26.94		7.73%
		S Step 2 (>4.2 ≤ 7.35 kl)	Per kl		44.69		n	48.14		7.73%
		Step 3 (>7.35 ≤ 24.5 kl)	Per kl		66.70		n	79.04		18.51%
		Step 4 (>24.5 ≤ 35 kl)	Per kl		159.69		n	197.84		23.89%
4.5		Cluster - Indigent		Sectional Title, Single Title cluster developments, Gated Villages, Block of Flats with unregistered individual ownership of units. (* see note) up to a maximum of 35kl per household. An allowance of 10.5kl per unit per month at zero cost upon submission of a signed affidavit stating the number of units/refer tariff policy. Categorisation will be subject to the approval of Indigency of the Full Development.						
		S Step 1 (0 ≤ 4,2 kl)	Per kl		0.00		n	0.00		0.00%
		S Step 2 (>4.2 ≤ 7.35 kl)	Per kl		0.00		n	0.00		0.00%
		Step 3 (>7.35 ≤ 24.5 kl)	Per kl		0.00		n	0.00		0.00%
		Step 4 (>24.5 ≤ 35 kl)	Per kl		0.00		n	0.00		0.00%
4.6		Backyard Dwellers		Single separate meter device to backyard occupants. An allowance of 7.35kl per structure per month at zero cost for registered backyard unit (signed affidavit stating occupants and the number of units will be required) after single seperate meter device has been installed. (Currently active)						
		S Step 1 (0 ≤ 4.2 kl)	Per kl		0.00		n	0.00		0.00%
		S Step 2 (>4.2 ≤ 7.35 kl)	Per kl		0.00		n	0.00		0.00%
5		WASTEWATER:								
5.1		Wastewater Treatment	Per kl	Only for cost recovery for Bulk Wastewater treatment for Sewer Services Reticulation of the City of Cape Town.	12.22		n	14.37		17.59%
6		PUNITIVE TARIFF - LARGE FAMILY ADJUSTMENT FACTORS			FACTOR:			FACTOR:		
		5 Person Household			0.80			0.80		
		6 Person Household			0.67			0.67		
		7 Person Household			0.57			0.57		
		8 Person Household			0.50			0.50		

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					excl. VAT	incl. VAT		excl. VAT	incl. VAT	
		9 Person Household			0.44			0.44		
		10 Person Household			0.40			0.40		
		11 Person Household			0.36			0.36		
		12 Person Household			0.33			0.33		
		>12 Person Household			0.31			0.31		
		* IMPORTANT NOTE:								
		Director: Commercial Water and Sanitation Services may adjust the percentages as appropriate to the consumer. This is not applicable to the Domestic Full category.								
7		SEWERAGE - FIXED BASIC			KILOLITER			KILOLITER		
7.1		Applicable to customers utilising alternative sources of water as primary resources.(excluding Indigent Properties)		The deemed amount of kilolitres will be multiplied by the applicable tariff category of the property.						
		Domestic Full			9.00		y	Delete	Delete	
		Domestic Cluster	Per Unit		9.00		y	Delete	Delete	
		Domestic Cluster - Social Housing Institutions - City Partners	Per Unit		9.00		y	Delete	Delete	
		Commercial (performing business from single house premises)			9.00		y	Delete	Delete	
		Commercial (performing business from larger business premises)			Determined by Water Audit		y	Delete	Delete	
		Industrial			Determined by Water Audit		y	Delete	Delete	
		Government			Determined by Water Audit		y	Delete	Delete	
		Schools			Determined by Water Audit		y	Delete	Delete	
		Sport Bodies			Determined by Water Audit		y	Delete	Delete	
		Religious Institutions			Determined by Water Audit		y	Delete	Delete	
		Charities			Determined by Water Audit		y	Delete	Delete	
		Miscellaneous			Determined by Water Audit		y	Delete	Delete	
		Water Services Intermediaries			Determined by Water Audit		y	Determined by Water Audit		
7.2		Non Domestic users		Applicable to all non-domestic users connected to the sewerage infrastructure. Excludes Charities / NPO, accommodation for vulnerable, Spring Water, Treated Effluent, Religious Institutions, Fire Connections, Irrigation connections. Applicable to combination meters where only the larger meter is charged.						
7.2.1		12mm	Per meter Per month				y	110.69	127.30	New
7.2.2		15mm	Per meter Per month				y	110.69	127.30	New
7.2.3		20mm	Per meter Per month				y	197.03	226.59	New
7.2.4		22mm	Per meter Per month				y	197.03	226.59	New
7.2.5		25mm	Per meter Per month				y	307.73	353.89	New
7.2.6		32mm	Per meter Per month				y	307.73	353.89	New
7.2.7		40mm	Per meter Per month				y	785.92	903.81	New
7.2.8		50mm	Per meter Per month				y	1 228.69	1 413.00	New

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					R	R	Yes/No	R	R	
					excl. VAT	incl. VAT		excl. VAT	incl. VAT	
7.2.9		75mm	Per meter Per month				y	2 767.33	3 182.42	New
7.2.10		80mm	Per meter Per month				y	3 154.75	3 627.96	New
7.2.11		100mm	Per meter Per month				y	4 914.77	5 651.98	New
7.2.12		150mm	Per meter Per month				y	11 069.30	12 729.70	New
7.2.13		200mm	Per meter Per month				y	19 679.00	22 630.85	New
7.2.14		250mm	Per meter Per month				y	19 679.00	22 630.85	New
7.2.15		300mm and Above	Per meter Per month				y	19 679.00	22 630.85	New
7.3		Domestic full and Domestic cluster users		Applicable to all domestic users connected to the sewerage infrastructure.						
7.3.1		0 - 500 000	Per property value per month	No charge for indigent and active backyard customers. Note: 6.3.1 also applicable to indigent customers based on other qualifying criteria as per council policies			y	-	-	New
7.3.2		500 001 - 750 000	Per property value per month				y	25.72	29.58	New
7.3.3		750 001 - 1 000 000	Per property value per month				y	25.72	29.58	New
7.3.4		1 000 001 - 1 250 000	Per property value per month				y	30.86	35.49	New
7.3.5		1 250 001 - 1 500 000	Per property value per month				y	34.29	39.44	New
7.3.6		1 500 001 - 1 750 000	Per property value per month				y	34.29	39.44	New
7.3.7		1 750 001 - 2 000 000	Per property value per month				y	37.72	43.38	New
7.3.8		2 000 001 - 2 250 000	Per property value per month				y	41.15	47.32	New
7.3.9		2 250 001 - 2 500 000	Per property value per month				y	44.58	51.27	New
7.3.10		2 500 001 - 2 750 000	Per property value per month				y	54.87	63.10	New
7.3.11		2 750 001 - 3 000 000	Per property value per month				y	65.16	74.93	New
7.3.12		3 000 001 - 3 250 000	Per property value per month				y	82.30	94.65	New
7.3.13		3 250 001 - 3 500 000	Per property value per month				y	100.31	115.35	New
7.3.14		3 500 001 - 4 000 000	Per property value per month				y	118.31	136.06	New
7.3.15		4 000 001 - 4 500 000	Per property value per month				y	136.32	156.76	New
7.3.16		4 500 001 - 5 000 000	Per property value per month				y	154.32	177.47	New
7.3.17		5 000 001 - 5 500 000	Per property value per month				y	172.32	198.17	New
7.3.18		5 500 001 - 7 500 000	Per property value per month				y	187.76	215.92	New
7.3.19		7 500 001 - 10 000 000	Per property value per month				y	205.76	236.62	New
7.3.20		10 000 001 - 15 000 000	Per property value per month				y	226.34	260.29	New
7.3.21		15 000 001 - 25 000 000	Per property value per month				y	246.91	283.95	New
7.3.22		25 000 001 - 50 000 000	Per property value per month				y	267.49	307.61	New
7.3.23		50 000 001 - 100 000 000	Per property value per month				y	288.06	331.27	New
7.3.24		100 000 001 and above	Per property value per month				y	308.64	354.94	New